



HOT TUB SAFETY POLICY

Evolution S5 Hot Tub

The safety and enjoyment of our guests is our highest priority. Please read and follow these safety instructions before using the hot tub.

EMERGENCY ASSISTANCE

In the event of an emergency:

- Call 999 if immediate emergency assistance is required.
- Contact the property owner immediately on: 0779 6337 938
- Property Address: Westfield House, Marton Road, Gargrave, North Yorkshire

HOT TUB OPERATING HOURS

The hot tub may only be used between:

09:00 and 22:00

To respect neighbouring properties and maintain a peaceful environment, noise must be always kept to a reasonable level.

MAXIMUM OCCUPANCY

The Evolution S5 hot tub has a maximum occupancy of:

5 persons

Under no circumstances should this limit be exceeded.

CHILDREN

- Children under 16 years of age must be always supervised by a responsible adult.
- Children under 5 years of age are not permitted to use the hot tub.
- Children should only use the hot tub for short periods and under close supervision.



HEALTH & SAFETY

Guests should not use the hot tub if they:

- Are under the influence of alcohol or drugs.
- Suffer from a medical condition that may be aggravated by heat, including heart disease, circulatory disorders, epilepsy or uncontrolled high blood pressure, unless advised otherwise by a medical professional.
- Have open wounds, infectious skin conditions, sickness or diarrhoea.
- Pregnant guests should seek medical advice before using the hot tub.

SAFE USE REQUIREMENTS

The following are strictly prohibited:

- Diving, jumping or running around the hot tub.
- Standing, sitting or climbing on the hot tub cover.
- Glassware in or around the hot tub.
- Smoking, vaping or using naked flames whilst in the hot tub.
- Horseplay, rough behaviour or overcrowding.
- Adding soaps, bubble bath products, oils, salts, or chemicals to the water.

Guests should enter and exit the hot tub carefully using the designated steps.

TEMPERATURE & DURATION OF USE

- The hot tub is maintained within the manufacturer-recommended temperature limits.
- Guests are advised to limit each session to approximately 15-20 minutes.
- If you experience dizziness, nausea, excessive drowsiness or discomfort, leave the hot tub immediately and seek assistance if required.
- Guests should remain hydrated and avoid prolonged exposure to high temperatures.

WATER QUALITY

The hot tub is maintained and sanitised in accordance with manufacturer recommendations.

If you notice:

- Cloudy water
- Excessive foam
- Unusual odours
- Water discolouration
- Any damage or defect

Please stop using the hot tub immediately and contact the owner.



HYGIENE

To help maintain water quality:

- Shower before entering the hot tub where possible.
- Wear appropriate swimwear.
- Do not enter the hot tub immediately after applying lotions, oils or tanning products.
- Do not use the hot tub if suffering from sickness, diarrhoea or an infectious illness.

WEATHER CONDITIONS

The hot tub must not be used:

- During thunderstorms or electrical storms.
- If snow, ice or severe weather creates unsafe conditions around the hot tub.
- When the hot tub has been temporarily closed for maintenance or safety reasons.

REPORTING INCIDENTS

Any injury, accident, equipment fault or safety concern must be reported to the owner immediately.

OWNERS RIGHT TO CLOSE THE HOT TUB

The Dales Gateway Retreat reserves the right to suspend use of the hot tub at any time if:

- Water quality reading fall outside safe operating limits.
- Maintenance is required.
- The hot tub is considered unsafe for any reason.

Guests must comply with any instruction given regarding the use or closure of the hot tub.

By using the hot tub, guests acknowledge that they have read and understood this policy and agree to use the facility responsibly and safely.

The Dales Gateway Retreat

Westfield House, Gargrave

North Yorkshire



GUEST ACKNOWLEDGEMENT

I confirm that:

- ☐ I have read and understood The Dales Gateway Retreat Hot Tub Safety Policy.
- ☐ I understand that the Evolution S5 hot tub has a maximum occupancy of 5 persons.
- ☐ I agree to comply with all safety instruction and operating rules.
- ☐ I understand that children under 16 years of age must be supervised by a responsible adult at all times.
- ☐ I agree to report any fault, damage, unsafe condition, injury or illness associated with the hot tub immediately.
- ☐ I understand that access to the hot tub may be withdrawn if the safety rules are not followed.

Lead Guest Name (print):.....

Lead Guest Signature:.....

Date:.....

Mobile Number:.....

The Lead Guest confirms that they are over 18 years of age and will ensure that all members of their party comply with the Hot Tub Safety Policy.

The Lead Guest accepts responsibility for communicating these safety requirements to all members of their party.